

Increase Customer Retention with Customer Survey System

Customer Survey System has emerged as by far the best method of periodically assessing the customer satisfaction. Survey System allows customer to provide immediate feedback about their experience with counter service or help desk. Anewtech provides touch screen Panel PC preloaded with Customer Survey software, which is Ideal for service counter applications such as hospital, banking and hospitality. The survey system is designed to maximize the response rate by being quick and simple while also serve the purpose of digital advertising.



Question

Thank You Message

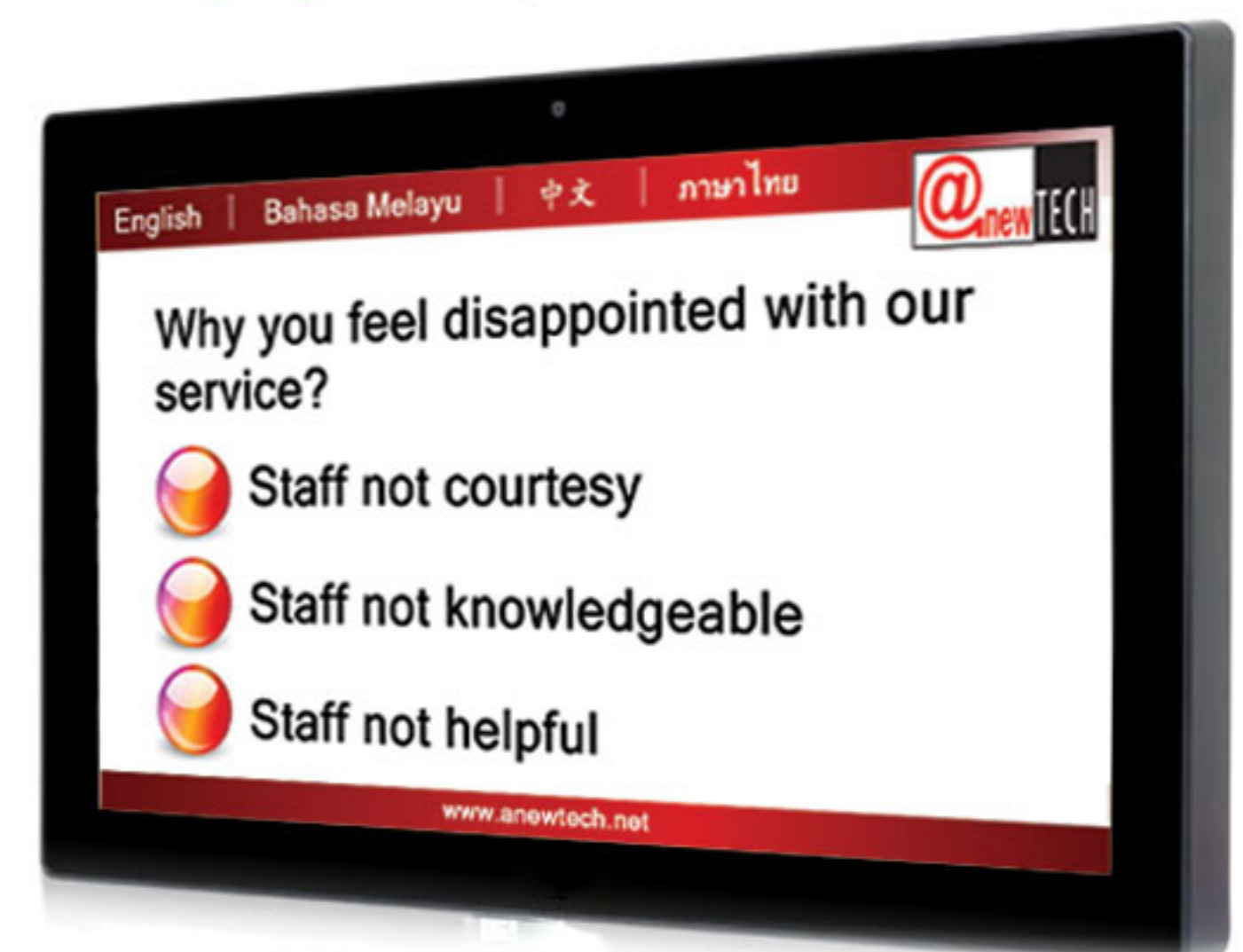
Advertisement



Survey Software Specification

No. Language	4 (English + 3 others)
No. of Question	Maximum 10
No. of Icon	Maximum 5 icons (support 2/ 3/ 4/ 5 icons)
Font Type & Size	Fixed
Text Color	Editable
Logo/ Language/ Question/ Icon Position	Fixed
Advertisement (jpg, png)	Image Resolution: 1366 x 768px. Max 20 images
Background/ Thank you page	Copy and paste the images to designated image folder
Report Format	Excel (licence from user)
Report Language	English only
2nd -level Question	Maximum 5 answers (Answer in text format)
Network	RJ45 or Wi-Fi

Survey System Specification



- 15.6" Wide Screen flat-bezel touch Panel PC
- Intel Celeron J1900 Quad Core 2 GHz processor
- Windows Embedded 7

Survey Server Specification

OR Local Network: One Server (Intel Core i5) with fixed IP (User to provide fixed IP)
Anewtech Cloud Database Management

